

11.4.4 OPERATIONAL AND STRATEGIC MANAGEMENT OF PROJECTS

The project, launched in 2020, has set itself the goal of creating a service platform capable of guaranteeing the maximum digitisation of the administrative processes relating to the

management of IT spending by the State General Accounting Office (RGS) and the Department of General Administration, Personnel and Services (DAG).

In order to meet this purpose, a model has been defined, on several levels, that is able to cover the macro processes and processes in the following areas:

- Multi-year Strategic Planning able to guide and direct Operational Planning focused on a shorter time horizon;
- Operational planning, through which the programs identified in the strategic planning are divided into projects divided into activities, with an annual time horizon;
- Operational management, consists of the management of activities. The process by its very nature is driven by the occurrence of events related to execution of the projects;
- Accounting management that allows the complete and organised recording of all events of economic and financial significance, in order to guarantee a constant flow with planning and dynamic adaptation in response to operational and/or financial changes. This process supports all phases of expense management: commitment, settlement, ordering and payment.

The system, built with microservices architecture, guarantees high flexibility and extension to other Departments of the MEF, or to other Public Administrations.

Client: MEF - State General Accounting Office (RGS), MEF - Department of General Administration, Personnel and Services (DAG)

Material matters: Public administration transparency (data and administrative processes)